



Piper House

Residential Care



Key Features Statement
July – September 2024



4 Lindsay Evans Place, Dapto

Piper House is located in a relaxed rural environment within our well-established St Lukes Retirement Village at Dapto, at the base of the Wollongong escarpment. The attractive setting and expansive outdoor areas create many peaceful areas for residents to reside and take in the escarpment and rural views. Dapto railway station and shops are located within 1.5kms with Shellharbour Hospital within 15kms.

- Thoughtfully designed to support the delivery of person-centred care
- Attractive and spacious accommodation with high quality furnishings and fittings
- Home to 111 residents who live in small community groups, each with its own spacious lounge, resident kitchen and dining areas across two levels
- Chaplains providing pastoral care, church services and other fellowship activities
- Nursing staff are available 24 hours a day
- A dedicated life enrichment team facilitates daily and regular activities for residents including clubs, groups and outings

Palliative care

- If required palliative care is available

Respite care

- Emergency respite: subject to availability

Rhythm of Life®

At Anglicare we believe person-centred care is the foundation of quality aged care and that there is no ‘one size fits all’ solution when it comes to giving you the support you need.

It's not about fitting into our routine, but rather maintaining your own along with your independence and choice on how you would like to live every day. We believe you should receive personalised care that considers your past, your interests, and your preferences.

That is why we have developed a unique program called Rhythm of Life®. Below are the eight principles of Rhythm of Life® that guide everything we do in our residential care homes to empower you to make informed decisions and enrich your quality of life.

Everybody



Has a unique story.



Deserves honour and respect.



Will be supported to make decisions relating to their life.



Will be encouraged to maintain and develop relationships that are meaningful.



Will be provided with holistic care that meets their individual needs.



Will be supported to feel safe, comfortable, welcome and ‘at home’.



Will have their needs and preferences acknowledged and valued.



Will be shown the love of Jesus.

Common areas

Activities hall / Chapel

- Provides a large, bright and airy space which hosts many activities for residents
- Includes seating, flat screen televisions, audio–visual equipment and a video/ DVD library
- A hearing loop connected to both the PA system and television is installed to support residents with hearing impairment

Café

- A self-serve café is located on the ground floor

Courtyards / Balconies

- Large courtyards with outdoor furniture are accessible to residents and visitors. Large, spacious balconies are also located on the first floor
- There are also large communal balconies located on the 1st floor

Hairdressing salon

- Located on the ground floor, the purpose-built salon has two styling stations
- Services provided will include a fee





Common areas (continued)

Dining areas

- Each communal area has its own kitchen/dining space
- Our resident kitchens are included inside in our dining rooms
- Large windows provide plenty of natural light
- A “caught short” toilet is located adjacent to each dining room to maintain independence and dignity
- The dining rooms are bright and airy with high ceilings and air conditioning
- ‘Clover’ tables are provided to assist residents with mobility impairment to sit comfortably at the table for meals.
- A number of private meeting rooms are available for families to book for private dining or family gatherings

Laundries

- Fully equipped laundry for residents to do their personal laundry if they wish
- Otherwise, laundry is done by staff at our on-site laundry facility

Lounge and sitting areas

- Community areas provide residents with a choice of locations to watch television, participate in activities or spend quiet time
- These rooms have a bright and airy feel, with some areas providing views. Each lounge room provides different seating options, flat screen television, and emergency call buttons
- There are also smaller sitting and lounge areas for quieter pursuits

Physiotherapy / Allied Health

- The physiotherapist provides treatments focused on pain management and assessment of mobility in a number of locations in the home, including a consult room on the ground floor
- Allied health services, dental, and audiology services will include a fee



Private rooms



Each private room features built in cabinetry, ensuite bathroom and thoughtful design features.

Quality, condition, size and amenity

- King Single electric bed
- Bed coverings, including sheets, pillows and bed spread. Residents are welcome to bring their own.
- Upholstered armchair, one lockable bedside table and one over bed table
- Built-in cabinetry with shelving, hanging space, lockable drawer, display shelving
- Wall-mounted SMART television
- Personal air conditioning and ceiling fan
- Windows with block-out and sheer curtains
- Additional power points near television and on the wall near the bed
- Emergency call button

Design Features

- Layout is designed to minimise travel distance for residents
- Centralised dining and community rooms on all floors

Bathroom

- Laminate flooring and tiled walls
- Wheelchair accessible with grip rails next to the toilet and shower as required
- Vanity area with bench space and storage
- Emergency call button

Number of residents per room

- One

Additional services

Anglicare offers higher standards of hospitality services for residents. For an additional daily payment, residents receive access to an additional range of services provided over and above those listed in the previous Care and Services section. These include, but are not limited to:

Enhanced Dining Experience

- Hot cooked breakfast daily with extended hours
- Extensive lunch menu – choice of at least two main courses, other options including soups, salads, light meals, sandwiches & dessert
- The option of an alcoholic beverage with lunch
- Variety of dinner choices – hot meal, soups, salads, sandwiches & selection of light meals
- Resident Snack Bar 24/7
- After-hours menu available upon request
- BBQs &/or special occasion meals in addition to routine social & cultural meals & events
- Happy hour
- Choice of dining venues
- Resident Snack Bar 24/7
- Moulded food for pureed diets





Additional services (continued)

Technology and Engagement

- WiFi internet for residents & their visitors (up to 3 devices)
- CareApp to connect residents, carers and families
- Tovertafel interactive technology for enhancing cognitive and memory support
- BrainTrainerPlus™ digital experience to encourage active minds
- iPads/Tablets for resident use
- Wall mounted SMART TV in resident rooms
- Robotic therapy animal
- Evoke® TV & Radio channels available in resident's room
- King single bed

Lifestyle and Interests*

- Musical playlist for residents – available on request
- Live entertainment
- Armchair travel sessions
- On-site gym/physiotherapy room
- Professionally printed clothing labels
- Capital Guardians account
- Bus outings – some lunches or ticket charges at additional cost to resident
- Church to you
- On-site Chaplain
- Multisensory program
- Paid channels on TV in common areas



All new residents are charged the daily Additional Services fee** as a condition of entry. This is a package, and individual services are not offered separately.

Residents paying the Additional Services fee are reviewed regularly (or as requested by the resident or person responsible) for their ability to access and benefit from the Additional Services.

Full details are in the Resident Agreement.

* All activities subject to public health orders

** Additional Services fee is outlined on the pricing page for each home

Pricing

Room types

Room type	Number of rooms	Size (m²)	Description
A	111	22.8 - 28.2	Standard private room with private ensuite

Payment options

Residents can choose to pay for their accommodation by a refundable accommodation deposit (RAD), a daily accommodation payment (DAP), or a combination of both.

A RAD is paid as a lump sum amount.
A DAP accrues daily and is paid periodically, for example fortnightly.

A combination payment includes both a partial lump sum (RAD) and daily payments (DAP).

Where a resident doesn’t pay the RAD in full, they can elect to have their DAP deducted from their contribution. Where this occurs, the amount of DAP will gradually increase as their contribution decreases. As the RAD contribution decreases, the resident may be required to make a further contribution if the deductions are to continue.

Pricing

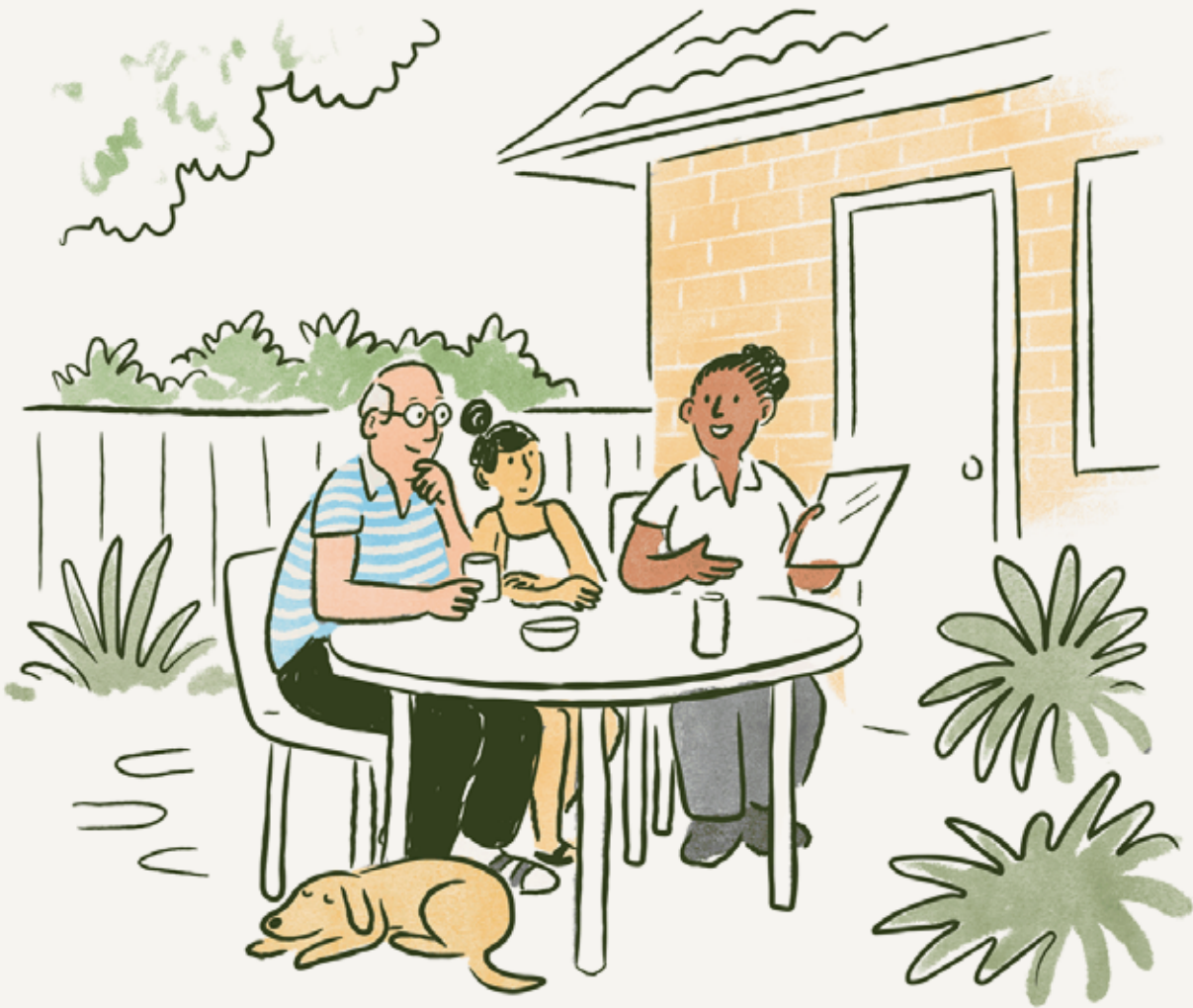
Room type	Aged care pricing commissioner approved*	Maximum refundable accommodation deposit (RAD)	Maximum daily accommodation payment (DAP)**	10% RAD	90% DAP
A	N/A	\$500,000	\$114.52	\$50,000	\$103.07

Additional Services Fee*** – \$36 per day or \$5.95 per day for fully supported residents

* applicable to accommodation valued over \$550,000

** DAP prices subject to change quarterly to align with government quarterly interest rate changes

*** For new residents entering the residential care home from July 2023, the Additional Service Fee will be indexed on an annual basis in July of each year based on the CPI increase for the previous year. This applies to all fully and partially supported residents.





Anglicare

For more information please contact us.

anglicare.org.au/agedcare

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