



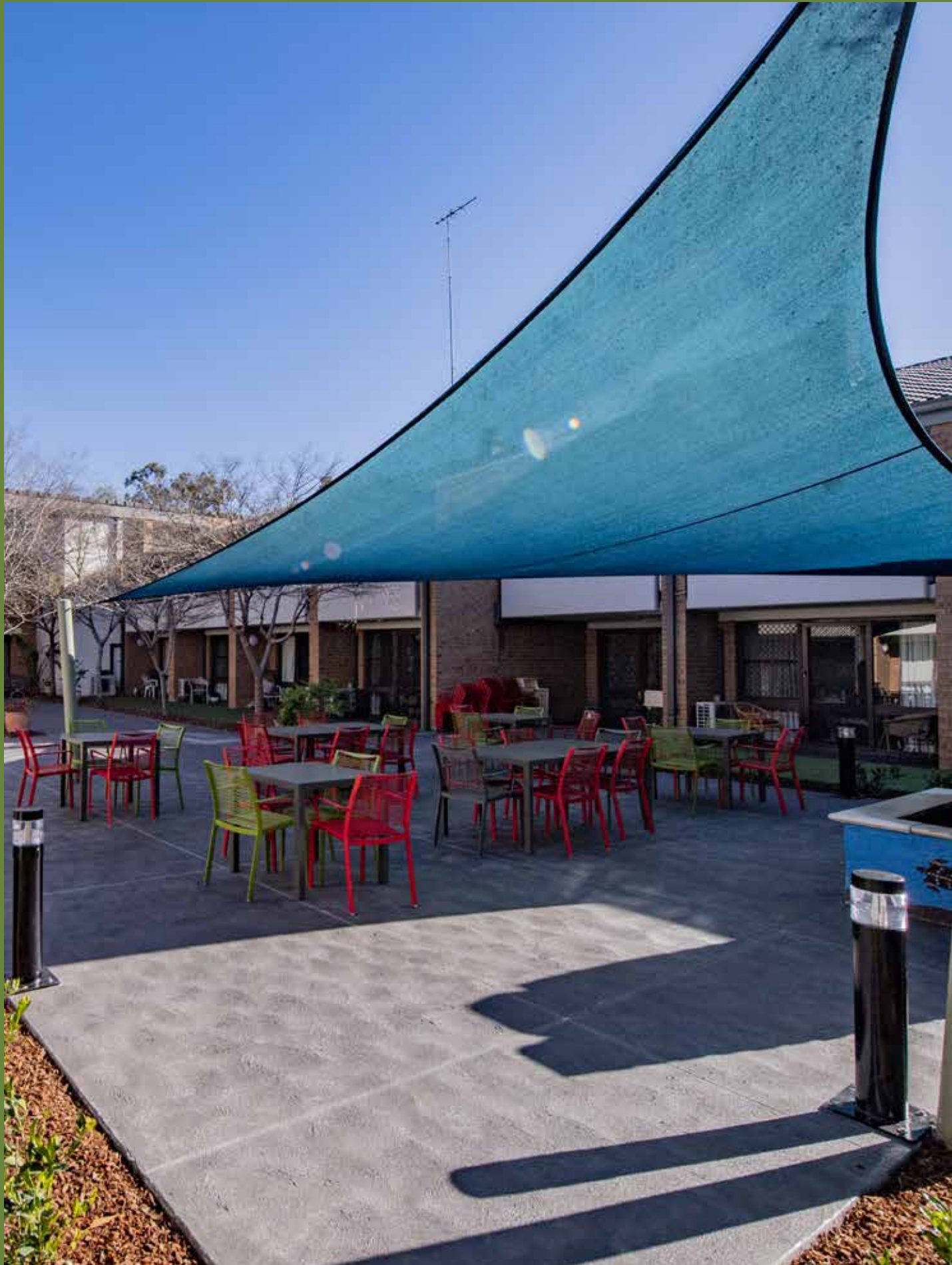
# Lemongrove Gardens

## *Residential Care*



**Key Features Statement**  
**July – September 2024**





### 32 Gascoigne Street, Penrith

**Located at the door of the magnificent Blue Mountains, Lemongrove Gardens is situated in close proximity to Nepean Hospital, Penrith Shopping Centre and Penrith and Kingswood railway stations.**

- Accommodation for 59 residents
- Constructed over two levels with common areas on both floors
- All rooms have private ensuites and balconies or courtyard access
- Lift or ramp access between floors
- Chaplains providing pastoral care, church services and other fellowship activities
- Nursing staff are available 24 hours a day
- A dedicated life enrichment team facilitates daily and regular activities for residents including clubs, groups, and outings

#### **Palliative care**

- If required palliative care is available

#### **Respite Care**

- Emergency respite – subject to availability



# Rhythm of Life<sup>®</sup>

**At Anglicare we believe person-centred care is the foundation of quality aged care and that there is no ‘one size fits all’ solution when it comes to giving you the support you need.**

It's not about fitting into our routine, but rather maintaining your own along with your independence and choice on how you would like to live every day. We believe you should receive personalised care that considers your past, your interests, and your preferences.

That is why we have developed a unique program called Rhythm of Life<sup>®</sup>. Below are the eight principles of Rhythm of Life<sup>®</sup> that guide everything we do in our residential care homes to empower you to make informed decisions and enrich your quality of life.

## Everybody



**Has a unique story.**



**Will be provided with holistic care that meets their individual needs.**



**Deserves honour and respect.**



**Will be supported to feel safe, comfortable, welcome and ‘at home’.**



**Will be supported to make decisions relating to their life.**



**Will have their needs and preferences acknowledged and valued.**



**Will be encouraged to maintain and develop relationships that are meaningful.**



**Will be shown the love of Jesus.**

# Common areas

## Clinic / Treatment rooms

- Located on the ground floor

## Hairdressing salon

- Purpose-built hairdressing salon located on the first floor
- The hairdresser visits once per week
- Services provided will include a fee

## Dining / Lounge areas

- Located adjacent to the lower lounge area
- Features tables and chairs to seat all residents together
- Has direct access to an outdoor area







## Common areas (continued)

### Courtyard areas

- Leading off the lounge area is a sunny landscaped central courtyard with tables and chairs
- Many of the resident rooms overlook this central courtyard
- Children's playground in courtyard for visiting children

### Laundries

- Small washing machines are on-site for residents to do their personal laundry if they wish
- Otherwise, laundry is cleaned off-site at the Anglicare laundry facility

### Lounge – lower

- A carpeted lounge area with atrium roof located on the ground floor
- Contains couches, tables and chairs, a 52" flat screen television, a stereo and window coverings
- There is direct access to a large paved covered terrace

### Lounge – upper

- The upper lounge overlooks the lower lounge area and contains couches, chairs, a pool table and a library corner





# Private rooms



**Each private room features built in cabinetry, ensuite bathroom and thoughtful design features.**

**Quality, condition, size and amenity**

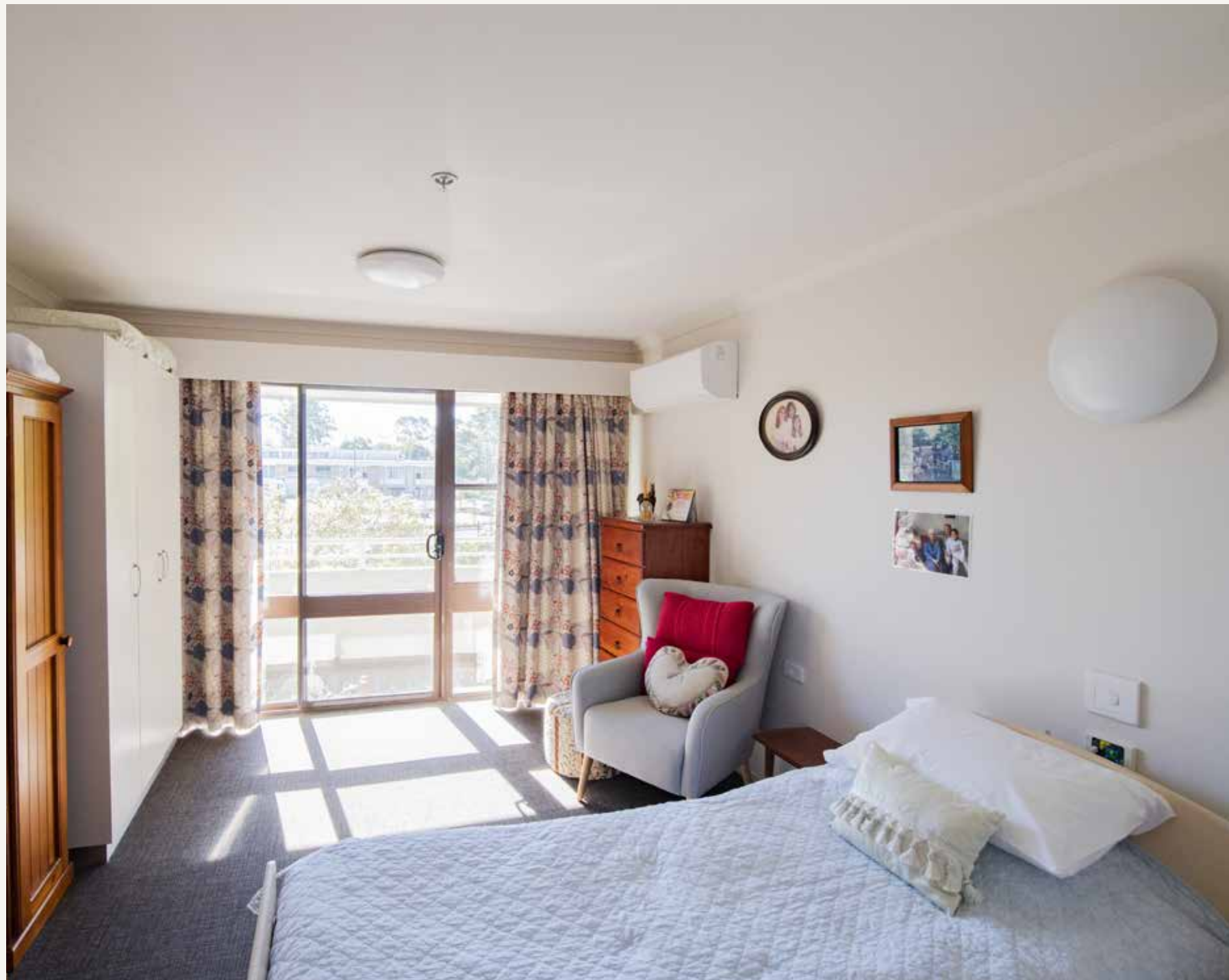
- Single electric bed
- Bed coverings, including sheets, pillows and bed spread. Residents are welcome to bring their own
- Lights over the bed and in the room with separate switches
- Built in cabinetry, wardrobe and cupboard
- Computer connection
- Air conditioning
- Windows with blinds or curtains
- Direct access to courtyards and balconies with secure screen doors
- Telephone connection point
- Emergency call buttons

**Bathroom**

- Tile or vinyl flooring
- Toilet with grip rails (where required) and shower
- Mirrored wall cabinet
- Emergency call button

**Number of residents per room**

- One



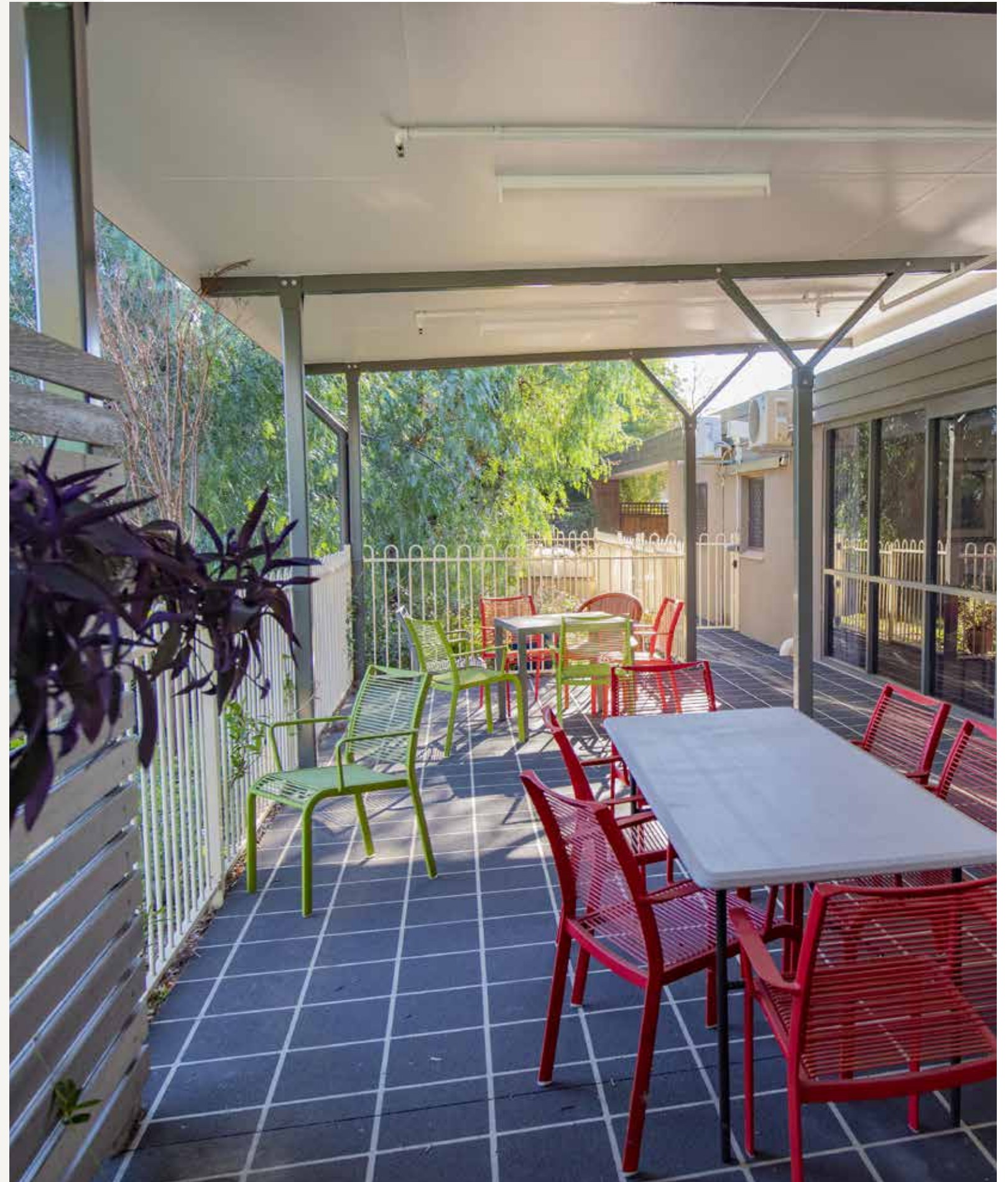


# Additional services

**Anglicare offers higher standards of hospitality services for residents. For an additional daily payment, residents receive access to an additional range of services provided over and above those listed in the previous Care and Services section. These include, but are not limited to:**

## **Enhanced Dining Experience**

- Hot cooked breakfast daily with extended hours
- Extensive lunch menu – choice of at least two main courses, other options including soups, salads, light meals, sandwiches & dessert
- The option of an alcoholic beverage with lunch
- Variety of dinner choices – hot meal, soups, salads, sandwiches & selection of light meals
- Resident Snack Bar 24/7
- After-hours menu available upon request
- BBQs &/or special occasion meals in addition to routine social & cultural meals & events
- Happy hour
- Choice of dining venues
- Moulded food for pureed diets





## Additional services (continued)

### Technology and Engagement

- WiFi internet for residents & their visitors (up to 3 devices)
- CareApp to connect residents, carers and families
- Tovertafel interactive technology for enhancing cognitive and memory support
- BrainTrainerPlus™ digital experience to encourage active minds
- iPads/Tablets for resident use
- Wall mounted SMART TV in resident rooms
- Robotic therapy animal
- Evoke® TV & Radio channels available in resident's room
- Pay TV in common areas

### Lifestyle and Interests\*

- Musical playlist for residents - available on request
- Exercise sessions
- Live entertainment
- Animal and pet visits
- Armchair travel sessions
- Professionally printed clothing labels
- Capital Guardians account
- Bus outings – some lunches or ticket charges at additional cost to resident
- Church to you
- On-site Chaplain



All new residents are charged the daily Additional Services fee\*\* as a condition of entry. This is a package, and individual services are not offered separately.

Residents paying the Additional Services fee are reviewed regularly (or as requested by the resident or person responsible) for their ability to access and benefit from the Additional Services.

Full details are in the Resident Agreement.

\* All activities subject to public health orders

\*\* Additional Services fee is outlined on the pricing page for each home

# Pricing

### Room types

Room type	Number of rooms	Size (m²)	Description
A	53	21.3	Standard private room with private ensuite
B	6	28	Larger private room with private ensuite

### Payment options

Residents can choose to pay for their accommodation by a refundable accommodation deposit (RAD), a daily accommodation payment (DAP), or a combination of both.

**A RAD is paid as a lump sum amount.**  
**A DAP accrues daily and is paid periodically, for example fortnightly.**

**A combination payment includes both a partial lump sum (RAD) and daily payments (DAP).**

Where a resident doesn’t pay the RAD in full, they can elect to have their DAP deducted from their contribution. Where this occurs, the amount of DAP will gradually increase as their contribution decreases. As the RAD contribution decreases, the resident may be required to make a further contribution if the deductions are to continue.

### Pricing

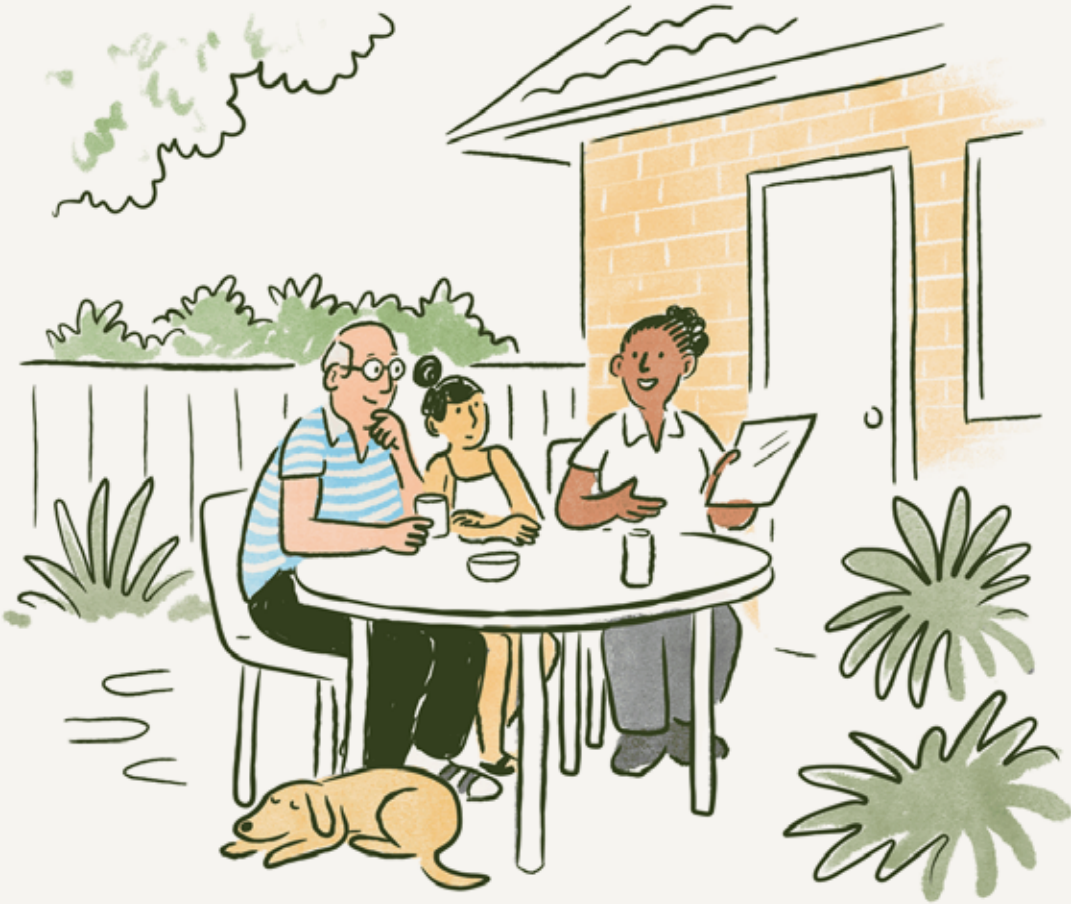
Room type	Aged care pricing commissioner approved*	Maximum refundable accommodation deposit (RAD)	Maximum daily accommodation payment (DAP)**	10% RAD	90% DAP
A	N/A	\$500,000	\$114.52	\$50,000	\$103.07
B	N/A	\$530,000	\$121.39	\$53,000	\$109.25

Additional Services Fee\*\*\* – \$30 per day or \$5.95 per day for fully supported residents.

\*applicable to accommodation valued over \$550,000

\*\*DAP prices subject to change quarterly to align with government quarterly interest rate changes

\*\*\*For new residents entering the residential care home from July 2023, the Additional Service Fee will be indexed on an annual basis in July of each year based on the CPI increase for the previous year. This applies to all fully and partially supported residents.







Anglicare

For more information please contact us.

[anglicare.org.au/agedcare](http://anglicare.org.au/agedcare)

1300 111 278