



Anglicare

Marcus Loane House

Residential Care



Key Features Statement
July – September 2024



14 Macpherson Street, Warriewood

Marcus Loane House is located within Anglicare's Warriewood Brook retirement village on Sydney's Northern Beaches. It is within 2kms of Warriewood Square Shopping Centre and Mona Vale Hospital.

- Accommodation for 119 residents grouped into seven wings, each wing live as a household group with their own dedicated care team and nurses' station
- Each wing has a variety of living spaces and common areas including residents' kitchen, lounge room, family room, several balcony areas and extensive gardens for the dementia-friendly areas
- Constructed over two levels, with three dementia-friendly wings located on the ground floor and four wings on the first floor
- Dementia-friendly wings are designed with secure therapeutic gardens
- Chaplains providing pastoral care, church services and other fellowship activities
- Nursing staff are available 24 hours a day
- A dedicated life enrichment team facilitates daily and regular activities for residents including clubs, groups, and outings

Palliative care

- If required palliative care is available

Respite care

- Emergency respite: subject to availability

Rhythm of Life[®]

At Anglicare we believe person-centred care is the foundation of quality aged care and that there is no ‘one size fits all’ solution when it comes to giving you the support you need.

It's not about fitting into our routine, but rather maintaining your own along with your independence and choice on how you would like to live every day. We believe you should receive personalised care that considers your past, your interests, and your preferences.

That is why we have developed a unique program called Rhythm of Life[®]. Below are the eight principles of Rhythm of Life[®] that guide everything we do in our residential care homes to empower you to make informed decisions and enrich your quality of life.

Everybody



Has a unique story.



Deserves honour and respect.



Will be supported to make decisions relating to their life.



Will be encouraged to maintain and develop relationships that are meaningful.



Will be provided with holistic care that meets their individual needs.



Will be supported to feel safe, comfortable, welcome and ‘at home’.



Will have their needs and preferences acknowledged and valued.



Will be shown the love of Jesus.

Common areas

Activities room / Chapel

- Located on the ground floor
- Contains seating for church, large group events and a big screen television for movie nights

Café / Waiting areas

- Located in the lobby area and open each morning
- Serves a range of hot beverages, cakes and biscuits area
- Services provided will include a fee

Consulting rooms

- Located on the ground floor are two consulting rooms

Dining / Kitchen areas

- Each wing has its own kitchen/ dining area
- Includes tables and chairs for the 17 residents and use of tea/ coffee making facilities, chilled water and a microwave

Hairdressing salon

- Located on the ground floor
- Open 2 days a week
- Services provided will include a fee





Common areas (continued)

Lobby / Waiting rooms

- Located in the foyer are two waiting areas
- Two spacious lifts to the first floor that can easily accommodate residents with walking frames and wheelchairs

Lounge and sitting areas

- Each wing has a large lounge area
- Contains couches, chairs, 42" flat screen television, carpet, (vinyl in memory support area) curtains and sheer window coverings
- Access to a courtyard or garden space through large sliding glass doors from each common living area

Physiotherapy room

- Located on the ground floor

Secondary lounges

- Each wing has a secondary lounge area
- Couches, chairs, television, carpet, curtains and sheer window coverings and bookshelves with books and magazines for residents to use
- Direct access to a courtyard or garden space

Sitting rooms

- At the end of each corridor in every wing, there is a small sitting room)
- Features large windows to allow natural light and views
- Contains chairs and a bookshelf stocked with books for residents' use

Terrace and outdoor areas

- Off each lounge area on the first floor is a balcony or terrace
- Contain outdoor furniture for residents and guests and landscaped flower beds



Private rooms



Each private room features built in cabinetry, ensuite bathroom and thoughtful design features.

Quality, condition, size and amenity

- Single electric bed
- Bed coverings, including sheets, pillows and bed spread. Residents are welcome to bring their own.
- Built-in cabinetry, wardrobe and cupboard
- Wood-like vinyl or carpet flooring
- Power point for bar fridge, if desired
- Wall mounted SMART TV
- Computer and phone connections
- Individually controlled air conditioning
- Windows with curtains, sheer curtains and screens
- Emergency call buttons next to bed and pendant or wristband call buttons, available if needed

Design Features

- The wings are designed in an “L” shape to minimise the travel distance between a resident’s room and the common areas
- Two spacious elevators allow residents to move between floors

Bathroom

- Vinyl flooring
- Wheelchair accessible with space for shower chairs as required and over toilet aids
- Vanity area with storage and power point
- Emergency call button

Number of residents per room

- One

Memory Support Rooms

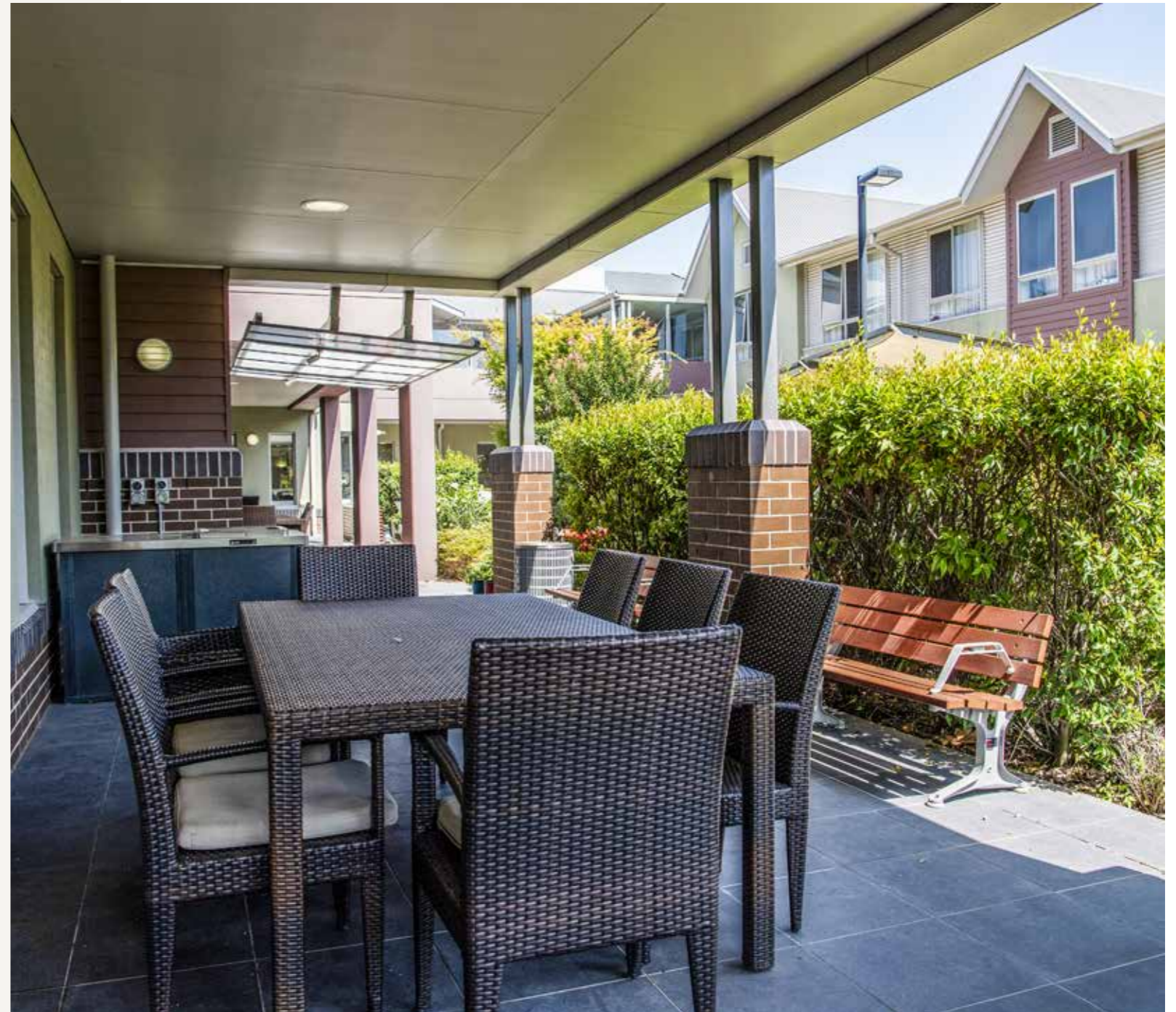
- Overlook extensively landscaped gardens, with common areas having direct access to these gardens and level pathways which feature an aviary and allow for gardening activities
- There is security access to these wings to prevent residents from wandering
- The outdoor areas are also secure

Additional services

Anglicare offers higher standards of hospitality services for residents. For an additional daily payment, residents receive access to an additional range of services provided over and above those listed in the previous Care and Services section. These include, but are not limited to:

Enhanced Dining Experience

- Hot cooked breakfast daily with extended hours
- Extensive lunch menu – choice of at least two main courses, other options including soups, salads, light meals, sandwiches & dessert
- The option of an alcoholic beverage with lunch
- Variety of dinner choices – hot meal, soups, salads, sandwiches & selection of light meals
- Resident Snack Bar 24/7
- After-hours menu available upon request
- BBQs &/or special occasion meals in addition to routine social & cultural meals & events
- Happy hour
- Choice of dining venues
- Moulded food for pureed diets





Additional services (continued)

Technology and Engagement

- WiFi internet for residents & their visitors (up to 3 devices)
- CareApp to connect residents, carers and families
- Tovertafel interactive technology for enhancing cognitive and memory support
- BrainTrainerPlus™ digital experience to encourage active minds
- iPads/Tablets for resident use
- Wall mounted SMART TV in resident rooms
- Robotic therapy animal
- Evoke® TV & Radio channels available in resident's room

Lifestyle and Interests*

- Exercise sessions
- Live entertainment
- Animal and pet visits
- Armchair travel sessions
- On-site gym/physiotherapy room
- Professionally printed clothing labels
- Capital Guardians account
- Bus outings – some lunches or ticket charges at additional cost to resident
- Church to you
- On-site Chaplain



All new residents are charged the daily Additional Services fee** as a condition of entry. This is a package, and individual services are not offered separately.

Residents paying the Additional Services fee are reviewed regularly (or as requested by the resident or person responsible) for their ability to access and benefit from the Additional Services.

Full details are in the Resident Agreement.

* All activities subject to public health orders

** Additional Services fee is outlined on the pricing page for each home

July – September 2024

Pricing

Room types

Room type	Number of rooms	Size (m ²)	Description
A	64	24.03	Standard private room with private ensuite on Level 1
B	51	24.03 - 26.9	Memory support room with private ensuite on Ground level
C	4	26.9	Larger private room with private ensuite on Level 1

Payment options

Residents can choose to pay for their accommodation by a refundable accommodation deposit (RAD), a daily accommodation payment (DAP), or a combination of both.

A RAD is paid as a lump sum amount. A DAP accrues daily and is paid periodically, for example fortnightly.

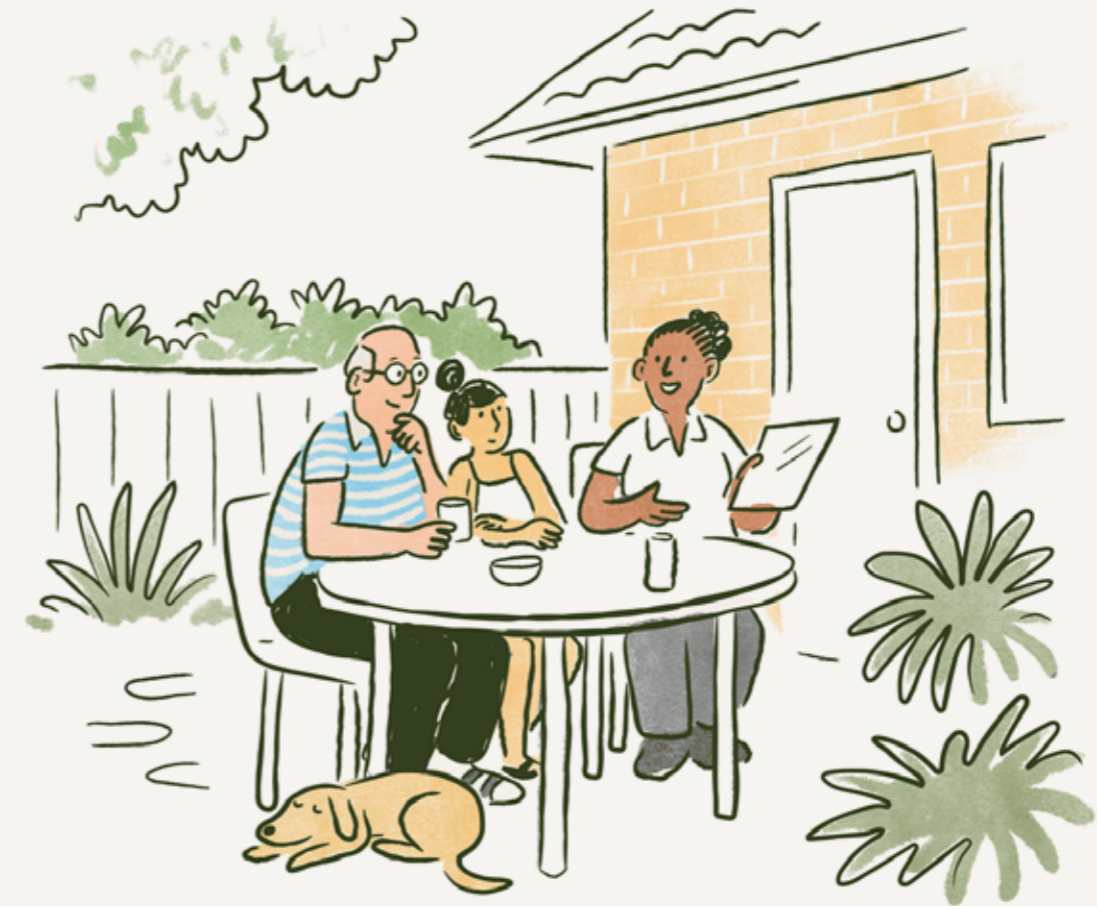
A combination payment includes both a partial lump sum (RAD) and daily payments (DAP).

Where a resident doesn't pay the RAD in full, they can elect to have their DAP deducted from their contribution. Where this occurs, the amount of DAP will gradually increase as their contribution decreases. As the RAD contribution decreases, the resident may be required to make a further contribution if the deductions are to continue.

Pricing

Room type	Aged care pricing commissioner approved*	Maximum refundable accommodation deposit (RAD)	Maximum daily accommodation payment (DAP)**	10% RAD	90% DAP
A	Yes	\$680,000	\$155.75	\$68,000	\$140.17
B	Yes	\$700,000	\$160.33	\$70,000	\$144.30
C	Yes	\$730,000	\$167.20	\$73,000	\$150.48

Additional Services Fee*** – \$41.50 per day or \$5.95 per day for fully supported residents



* applicable to accommodation valued over \$550,000

** DAP prices subject to change quarterly to align with government quarterly interest rate changes

*** For new residents entering the residential care home from July 2023, the Additional Service Fee will be indexed on an annual basis in July of each year based on the CPI increase for the previous year. This applies to all fully and partially supported residents.



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For more information please contact us.

anglicare.org.au/agedcare

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